



Driving Intelligent Healthcare & Enterprise Operations



Finance and operational leaders are under pressure to reduce costs, accelerate cash, and control risk simultaneously. Suma Soft delivers measurable improvement across every financial touchpoint in your revenue cycle, from front-end access through final reimbursement.

Delivered Outcomes Across Finance & RCM Operations



Suma Soft is not simply an outsourcing vendor. We operate as a performance partner, embedding alongside your finance and operational leadership to reduce administrative burden, sustain or lower operating costs, and improve realization metrics through stronger process control across high-volume, exception-heavy workflows. Every engagement is designed to move your margin, not just move work.

Financial Clearance & Access Support

Enterprise-scale patient access and financial clearance services designed to improve reimbursement readiness and reduce downstream revenue leakage.

01

Insurance Eligibility & Authorization

End-to-end coverage validation across commercial and government payers for clinic visits, labs, radiology, recurrent services, and infusion, eliminating eligibility-driven denials at the source.

02

Prior Authorization Management

High-velocity authorization review and submission designed to achieve high approval rates, minimize care delays, and reduce the downstream denial burden on your RCM team.

03

Patient Registration Services

Accurate capture and real-time verification of demographic, insurance, and referral data, establishing a clean financial record from the first point of contact.

04

Smart Scheduling Support

Appointment coordination for office visits, CT scans, labs, PET-CT, ultrasound, and mammograms, optimized around provider availability to reduce no-shows and scheduling-related revenue leakage.

Health Information & Financial Operations Support

■ Patient Records Retrieval

Retrieval of lab reports, imaging, pathology, clinical notes, and procedure records before billing to ensure complete documentation readiness.

■ Health Information Document Management

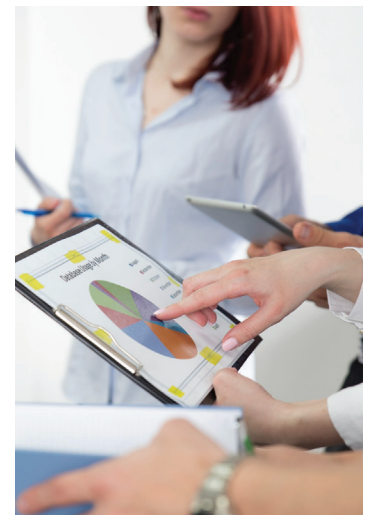
Enterprise-grade document intake, indexing, quality review, and secure uploads supporting coding accuracy, audits, and documentation integrity

■ Accounts Payable Services

Invoice validation, compliance reviews, PO matching, and exception management deliver cost control and visibility across payables operations.

■ Research Finance & Clinical Trials Support

End-to-end clinical trial financial management, including budgeting, invoicing, AR follow-up, reconciliation, and funded research closeouts.



Revenue Cycle Management



Medical Coding & Charge Capture

AAPC- and AHIMA-certified professionals across E&M, outpatient, inpatient, radiology, pathology, and surgical services, including NCCI edits and denial-focused coding reviews.



Denial Management & Appeals

Root-cause analysis, payer outreach, corrections, rebuttals, reconsideration requests, and COB management, paired with structural prevention strategies that reduce future denial rates.



End-to-End Revenue Cycle Transformation

Integrated management across eligibility, coding validation, claims adjudication, and denial workflows, engineered to eliminate revenue leakage and accelerate net cash flow.



Oncology-Aware Workflows

Specialized sequences connecting referral readiness, records management, specialty drug authorizations, and clean documentation directly to reimbursement performance.



Technology Automation & Optimization



Intelligent Automation

LLM-powered process automation, and AI-driven decision support, deployed to reduce manual effort and sustain consistency at enterprise scale.



UiPath & RPA Deployment

Claims processing automation, scheduling workflows, and governance-led RPA deployments, purpose-built for healthcare operational environments.



ServiceNow & Enterprise Platforms











Implementation and managed support across ITSM, ITAM, HRSD, GRC, CSM, NowAssist, and enterprise workflow orchestration.



Data Intelligence & Interoperability

Unified data platforms, predictive analytics, real-time dashboards, and HL7/FHIR/API-based integration, eliminating manual handoffs between EMR, imaging, and billing systems.

Technology Stack

	 <p>Now Assist, Automation Center, AI Control Tower, Stream Connect, RPA Hub</p>	 <p>An HL7 International Standard</p>	 <p>Azure, Power BI, Fabric, Nuance Dax</p>
 <p>Snowflake Healthcare Data Cloud</p>	 <p>Claude, OpenAI, Copilot, Llama, Ollama, spaCy (NLP)</p>		 <p>Amazon Web Services, Amazon HealthLake</p>
	 <p>Infor - Cloverleaf</p>		

One Partner. Proven at Scale.

25+


Years of healthcare and enterprise delivery

2500+

Professionals across the US, Europe, and India



Suma Soft operates as a single, integrated partner across finance support, revenue cycle management, and intelligent automation, giving CxOs a unified accountability model without managing a fragmented vendor ecosystem.


 <p>HIPAA Patient data security built into every workflow</p>	 <p>ISO 42001:2023 Artificial Intelligence Management System</p>	 <p>ISO 27001:2022 Information Security Management System</p>
 <p>ISO 9001:2015 Quality Management System</p>	 <p>ISO 17025: 2017 Standardisation Testing and Quality Certification</p>	 <p>SOC 2 Aligned Enterprise-grade governance and controls</p>

Meet Suma Soft at HFMA 2026

Schedule a 30-minute working session with our healthcare finance leadership team.

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