



Accounts Payable Case Study

Leading e-Logistics Management Company

Client

A fast growing and leading e-logistics / transportation management provider with over 100,000 trucks and over 2,500 customers in USA.

Business Challenge

The client's business was growing at a fast pace. The challenge was to manage better cash flow which meant timely, accurate and fast processing of all relevant transactional documents such as invoices, proof of delivery and bill of lading for the accounts payable/receivable processes.

The challenge was to meet the expectation of processing the document on the same day and settlement of payment cycles within the next day.

Suma Soft Impact Solution

Suma Soft's experienced team quickly aligned with the client needs and deployed resources to accurately identify and assign different paperwork types to each client account.

Detailed process documentation for identification of each transaction with its associated documents was created and tested. Relevant information pertaining to all transactions was accurately captured thereby reducing errors in the accounting process.

The team also closely worked with the client on the exceptional handling process and provided valuable inputs to substantially reduce the overall escalations percentage.

Results Achieved

- On time processing of documents enhanced the payment and receivables processes
- Leveraged US night time (India daytime) to post and complete transactions within next business day
- Reduced costs significantly by using off-shore resources
- Reduced the exception processing and significantly reduced effort and rework